



For News Release

Contact: Jerry Crisostomo 472-3610

NetCare Announces Saturday Hours

Hagatna (GU) March 2, 2015 – Dubbed, “We’re on the clock for you... Open Saturdays,” NetCare Life & Health Insurance Company is pleased to announce that its customer service center will be open on Saturdays beginning, Saturday, March 7, 2015 from 9:00am to 1:00pm.

NetCare customers and providers will be able to visit or call NetCare’s Customer Service Center for the following issues:

- Member Eligibility Verification
- Claims Status
- Provider Look-up
- Off-island Medical Referral Assistance
- Claims or Deductible Filing
- Benefit Coverage

NetCare’s customer service center is located on the second floor of the Julale Center in Hagatna. The customer service center helpline is 472-3610.

“With our growing customer base, we are pleased to extend our hours of operations to better serve our customer and provider needs when they need our assistance, said Jerry Crisostomo, NetCare’s Plan Administrator.

About NetCare

NetCare Life & Health Insurance Company is Guam's only locally based life and health insurance carrier providing protection to over 10,500 members on Guam, CNMI, Palau, FSM and the Marshall Islands. NetCare offers various life and health products including fully insured plans, self-funded plans and Network Access Plans to local, national and international clients.

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